

# LIFETIME LIMITED TRANSFERABLE WARRANTY VINYL KRAFT WINDOWS & PATIO DOORS

The following warranty is extended to the original purchaser of each window or patio door manufactured by Vinyl Kraft.

## WINDOW OR DOOR UNIT – LIFETIME WARRANTY

The vinyl components used to manufacture windows and patio doors are warranted against defects in materials and workmanship for as long as you own or reside in the house in which these products were installed. See Special Warranty on METREC color coated products.

## INSULATING GLASS UNIT – LIFETIME WARRANTY

The insulated glass is warranted against defects in materials and workmanship for as long as you own or reside in the house in which these products were installed. This warranty is against obstruction of vision as a result of film formation or dust collecting between the interior glass surfaces caused by failure of the hermetic seal. This warranty will be prorated at 50% of the prevailing retail cost of materials and shipping after the 20th year. This warranty DOES NOT include minor variations in glass color or imperfections that do not affect structural integrity of the glass or do not permanently obstruct vision, or scratches or other imperfections not easily observable beyond three feet away. This warranty also DOES NOT include glass covered with after-market window films, coatings, or other products not originally supplied by Vinyl Kraft. This warranty DOES NOT cover Dead Lite Sash & Glass Units or Insulated Glass Units not installed in a Vinyl Kraft Window System. This warranty applies only to SINGLE-FAMILY DWELLINGS. COMMERCIAL OR MULTI-FAMILY HOUSING is a flat 20 year warranty.

## GLASS BREAKAGE – LIFETIME WARRANTY

If the glass component breaks during the warranty period, Vinyl Kraft will provide a replacement glass component at no charge to the original owner of a single-family dwelling only (NO GLASS BREAKAGE WILL APPLY TO COMMERCIAL OR MULTI-FAMILY HOUSING). This warranty covers Vinyl Kraft's eK2 and eK366 coatings only, and DOES NOT include any specialty glass such as tinted glasses, grooves cut into the glass (V-Grooved), or blinds between the glass, laminated or tempered glass. This warranty also DOES NOT cover breakage caused from riot or civil disorder, fire (internal or external), building settlement or structural failures of walls or foundations or Insulated Glass or Sash & Glass Units used for Non-Vinyl Kraft Manufactured Units.

## MOVING PARTS – LIFETIME WARRANTY

Moving parts such as balances used on double hung windows and locking mechanisms used in all windows and patio doors are warranted for as long as you own or reside in the house in which these products were installed. This limited warranty, DOES NOT apply to any damage caused by improper installation, accident, fire, flood, explosion, misuse, vandalism, or other external forces, and applies to single-family dwellings only.

## FIBERGLASS SCREENING – 20 YEAR WARRANTY

The Product's screen frame is warranted to single-family dwelling only, against peeling, flaking, blistering and corrosion for the warranty period. This warranty DOES NOT include torn screens, bent screen frames due to improper installation or removal, or labor cost for screen replacement.

**INSTALLATION OF BAY and BOW WINDOWS** must include proper use of the cable support system, which is supplied, or proper bottom support bracing. Bays and bows must have a proper roofing system consisting of a shingle or vertical soffit return to an overhang. Vinyl or aluminum coil is not suitable for use on the roof of Bays or Bows. Failure to use a proper roof system or support system, as specified above, will void all warranties.

## GENERAL PROVISIONS

Under the terms of this limited warranty, Vinyl Kraft agrees to provide components for replacement of any parts that are determined to be defective during the warranty period to the original owner. These components will be furnished to the place of business of the nearest authorized dealer. The manufacturer's obligation under this warranty is limited to furnishing replacement material and DOES NOT cover any possible labor charges. Vinyl Kraft reserves the right to discontinue or change any replacement vinyl window or door as manufactured.

This warranty DOES NOT include material that requires any replacement components due to mishandling, misuse, abuse, accidents, fire, acts of nature, chemical pollutants, improper installation, or as a result of localized heat that causes excessive temperature differential over the glass surfaces or edges. Small marks, scratches or spots which do not exceed our company standards on glass or vinyl sash and frames DOES NOT make units defective. This warranty also DOES NOT include Condensation, Frost, Dew, or Mold resulting from humidity within the home or from outside conditions along with interior/exterior temperature differentials.

The original warranty period shall not be extended by any such repair or replacement, but the remaining warranty period shall continue in effect and be applicable under the terms and conditions of this warranty to the repaired component of the window or patio door.

ANY REPAIR OR REPLACEMENT IN WHOLE OR IN PART UNDER THIS WARRANTY IS THE EXCLUSIVE REMEDY OF THE SELLER. VINYL KRAFT SHALL NOT BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES FOR BREACH OF ANY EXPRESS OR IMPLIED WARRANTY ON THEIR VINYL WINDOWS AND DOORS. ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE ON THE WINDOWS AND DOORS IS LIMITED IN DURATION TO THE DURATION OF THIS WARRANTY.

Some states do not allow the exclusion or limitation of incidental or consequential damages or allow limitation on how long an implied warranty lasts, so the above exclusion or limitation may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state. **This warranty is validated by having the attached Registration Certification signed by the original purchaser and the dealer and mailed to Vinyl Kraft within 30 days of the completed installation to: Vinyl Kraft, 3404 Rhodes Avenue, New Boston, Ohio 45662. TRANSFER OF WARRANTY must be expressed in writing by original purchaser and sent via Certified Mail to Vinyl Kraft, 3404 Rhodes Avenue, New Boston, Ohio 45662.**